

Plumbers and Sewer Contractors

Your Actions Can Prevent Sanitary Sewer Overflows!

What are Sanitary Sewer Overflows or SSOs?

Sanitary Sewer Overflows or SSOs discharge untreated or partially treated human and industrial waste, debris and disease-causing organisms from the sanitary sewer onto the ground near and into homes and potentially into creeks, rivers, lakes or streams.

SSOs may result in property damage, environmental damage and/or potential liability to you or your company. Allowing sewage to discharge to a gutter, storm drain or waterway may subject you to penalties and/or out-of-pocket costs to reimburse cities or public agencies for clean-up efforts and regulatory penalties.



Important!

If you can't prevent a root ball from entering the sewer main when working in our service area, **please call us** at (415) 472-1734 so we can work with you (free of charge) to remove the root ball from the sewer main to prevent blockages further downstream.



Who Do I Call to Avoid a Sewer Overflow?

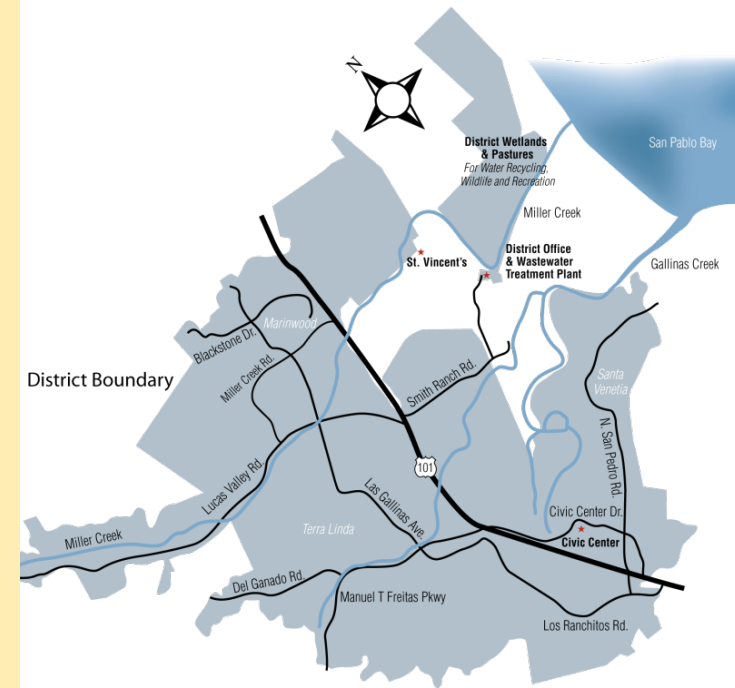
Help us help you...

If you require our free assistance to help clear root balls, grease blockages and other debris from a main sewer line to prevent an SSO or to open a manhole in our service area,

Please Contact us at
(415) 472-1734

Use this number during regular business hours or for emergencies after hours, weekends & holidays.

Visit the District's website at:
www.lgvsd.org



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BAY AREA POLLUTION PREVENTION



Bay Area Clean Water Agencies
A Joint Powers Public Agency



300 Smith Ranch Road, San Rafael, CA 94903



Las Gallinas Valley Sanitary District was awarded "Small Collection System of the Year" for a three-county region including Marin. Among the key reasons: our overflows were 500 percent below the average, and we have the lowest spill record for Marin County. Your help allows us to maintain this record!

Pollution Prevention Tip for Customers

Do not put fats, oil or grease (FOG) down the drain. Grease can clog pipes and potentially cause an overflow that may release sewage into the environment. Excessive FOG also interferes with the operation of our wastewater treatment facility. Instead, collect fats, oil or grease from your household cooking in a container (which can be sealed) and put it in the trash or large quantities can be disposed of at your the local household hazardous waste facility.

The local facility for Marin County residents (except Novato):

Marin Household Hazardous Waste Facility
565 Jacoby Street, San Rafael
(415) 485-6806

Business Appointments call: (415) 485-5648

Working in the District....

If you are connecting to the District's main line, or performing repair work on a private sewer lateral, you need to have a permit from the District and an inspection completed before you backfill.

Please call:

(415) 472-1734

(24 hour notice required for inspections)

or visit the District's website:

www.lgvsd.org

300 Smith Ranch Road, San Rafael, CA 94903

How can you prevent SSOs? *Avoid associated penalties and fines*

When clearing plugged sewer laterals:

- ☑ Remove root balls, grease blockages and any other debris; don't push debris from the lateral to the sewer main.
- ☑ If you can't prevent a root ball from entering the sewer main when working in our service area, **please call us at (415) 472-1734** so we can work with you (free of charge) to remove the root ball from the sewer main to prevent blockages further downstream.
- ☑ Use plenty of water to flush lines.
- ☑ Don't open manholes. Hazardous sewer gases from manholes are odorless, undetectable and can be deadly. Call us to open manholes for you and please note that discharge into a publicly-owned manhole requires a permit. Contact our Collection System at **(415) 472-1734** for an application.

When constructing sewer laterals:

- ☑ Check your work area. Gravel, backfill material and test plugs can become lodged in the sewer line and cause blockages. Make sure no debris is left in the sewer line before you backfill.
- ☑ Avoid offset joints – offset joints make sewer lines vulnerable to root intrusion & grease accumulation, cause debris hang-ups and make lines harder to clean. Properly bed your joints and don't hammer tap.
- ☑ Installation of a safety relief valve is mandatory.
- ☑ In the Las Gallinas service area, visit our website at www.lgvsd.org or contact us for the appropriate construction specs and no-cost permit at **(415) 472-1734**.
- ☑ An inspection by the District is required before you backfill. Please allow 24-hour notice for scheduling.



Action Required for SEWER OVERFLOW / SPILLS

In the event that a plumber is called to **respond to a sewage spill** that is connected to the Las Gallinas Valley Sanitary District collection line, it is a requirement that key information be submitted to the District as soon as possible. **The State of California requires the District to report the spill within 2 hours.**

Please phone the District at 415-472-1734. Thank you.